

Congress of the United States
Washington, DC 20515

August 20, 2020

The Honorable Louis DeJoy
Postmaster General
United States Postal Service
475 L'Enfant Plaza West, Southwest
Washington, D.C. 20260

Dear Postmaster General:

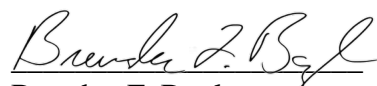
We are writing to express our grave concerns on how the recent delays in mail delivery at the U.S. Postal Service (USPS) are dangerously affecting our nation's Veterans. Throughout this pandemic, the USPS has connected millions of Americans with one another and delivered essential supplies and packages to our homes. However, these recent delays and long wait times are adversely affecting our Veterans, most of whom rely on the Department of Veterans Affairs (VA) mail-order pharmacy system for life-saving medication.

The VA currently fills about 80% of prescriptions by mail, which roughly translates to nearly half a million prescriptions per day. As a result, there are more than 330,000 deliveries made to Veterans across the United States. This service is especially important for Veterans in rural and remote areas who cannot visit a VA medical facility and have no choice but to depend on mail-order prescriptions.

Despite the importance of having timely and reliable deliveries, many Veterans are experiencing wait times as long as three weeks or more without any explanation. This is alarming given that many Veterans depend on these critical medications to sustain their lifestyle and are restricted to telehealth since they are at high-risk for coronavirus. Moreover, it has been reported that these delays are causing the medication to sit at post offices for days, potentially causing damage to the medication itself. We must do more to help those who fought to protect our nation. The current policies are forcing too many Veterans to gamble with their health.

For years, our Veterans have relied on the postal service to vote in our elections and to receive necessary care. To continue to ensure the safety of our Veterans without sacrificing the quality of care during a pandemic, we urge you to address these delays immediately. Americans, especially our Veterans, count on the USPS to provide dependable and secure deliveries, especially in the midst of a public health crisis.

Sincerely,



Brendan F. Boyle
Member of Congress

Salud O. Carbajal
Member of Congress

Thomas R. Suozzi
Member of Congress

Eleanor Holmes Norton
Member of Congress

Stephen F. Lynch
Member of Congress

Mary Gay Scanlon
Member of Congress

Rashida Tlaib
Member of Congress

Donald S. Beyer Jr.
Member of Congress

Jimmy Panetta
Member of Congress

Earl Blumenauer
Member of Congress

Debbie Dingell
Member of Congress

Alan Lowenthal
Member of Congress

Andy Kim
Member of Congress

Steve Cohen
Member of Congress

TJ Cox
Member of Congress

Jerry McNerney
Member of Congress

Ann Kirkpatrick
Member of Congress

Debbie Mucarsel-Powell
Member of Congress

Susan Wild
Member of Congress

Henry Cuellar
Member of Congress

Jan Schakowsky
Member of Congress

Filemon Vela
Member of Congress

Steven Horsford
Member of Congress

Jackie Speier
Member of Congress

Mike Thompson
Member of Congress

J. Luis Correa
Member of Congress

Terri A. Sewell
Member of Congress

David N. Cicilline
Member of Congress

Madeleine Dean
Member of Congress

Katie Porter
Member of Congress

Brad Schneider
Member of Congress

Rosa DeLauro
Member of Congress

André Carson
Member of Congress

Gregory W. Meeks
Member of Congress

Jahana Hayes
Member of Congress

Conor Lamb
Member of Congress

Gilbert R. Cisneros, Jr.
Member of Congress

Seth Moulton
Member of Congress

Juan Vargas
Member of Congress

Daniel T. Kildee
Member of Congress

Sheila Jackson Lee
Member of Congress

Matt Cartwright
Member of Congress

Ron Kind
Member of Congress

Adam Smith
Member of Congress

Linda T. Sánchez
Member of Congress

Brenda L. Lawrence
Member of Congress

Eddie Bernice Johnson
Member of Congress

Nydia M. Velázquez
Member of Congress

Cindy Axne
Member of Congress

Gregorio Kilili Camacho Sablan
Member of Congress

Lucille Roybal-Allard
Member of Congress

Raul M. Grijalva
Member of Congress

Lois Frankel
Member of Congress

Lori Trahan
Member of Congress

John Yarmuth
Member of Congress

John Garamendi
Member of Congress

Joe Courtney
Member of Congress

Ed Perlmutter
Member of Congress

James P. McGovern
Member of Congress

Jerrold Nadler
Member of Congress